

Booking Information

Please reach out to your affiliate representative if you would like further training on Fareharbor or the Booking Process.

Arriving Early

We ask that everyone please arrive 30 minutes BEFORE rental time. If you arrive after your start time your machine will still need to be returned at the original time. Please take this into consideration when planning your day.

Waiver

We require at least one valid driver's license per machine, additional riders need to be added to the participant section so they can also sign the waiver. Additional participants may also drive if they meet the age requirements and have a valid driver's license.

Here is a link to our Off-Road Waiver:

<https://waivers.poladv.com/madmooserentals>

Here is a link to our Watercraft Waiver:

<https://web.wherewolf.co.nz/z4kkmy>

Minimum Age Requirement

You must be 18 years old with a valid driver's license to rent any of our equipment. If you have minor passengers in the vehicle (under 18) the renter/driver is required to be 25 years old. You must be 21 years of age to rent a boat.

Hold Policy

We require a pre-authorization hold of \$1500 on a Debit/Credit card, per off-road vehicle/jet ski. We require a \$3000 hold per boat rental. This is required to rent any off road vehicle. We do not accept cash for the Damage Deposit under any circumstance. Damage Deposit is released within 7 business days.

Cancellation Policy

Cancellations made 3 or more days in advance are fully refundable. Cancellations made 1-2 days in advance are 75% refundable. Same day cancellations or no shows are nonrefundable and can not be rescheduled.

Bad Weather

Southern Utah is prone to rapidly changing weather. Due to this we as an outfitter are under no obligation to issue refunds or discounts as clearly stated in our cancellation policy. Please come prepared with necessary ride gear for the forecasted weather.

Any watercraft reservations that experience lightning or winds over 40mph will be prorated, refunded, or canceled as it is no longer safe to operate on the water.

Car Seats

Unfortunately we do not allow car seats in our machines. Children must be able to support themselves in the machine without a car seat.

Locations

Sand Hollow Resort

5665 W Clubhouse Dr.
Hurricane, UT 84737
435-200-9399
OPEN YEAR ROUND

Zion Helicopter

3050 UT-9
Virgin, UT 84779
OPEN YEAR ROUND

Quail Creek State Park

472 5300 W
Hurricane, UT 84737
OPEN MAY 15th - OCTOBER 15th

Mad Moose Store

5193 W Industrial Dr.
Hurricane, UT 84737
OPEN YEAR ROUND

***We are also adding a new location beginning of 2023 at the Glampers Inn on Sand Hollow Road*

Hours of Operation

Our hours of operation vary throughout the year. We follow the light of day and will normally allow you to enjoy the day start to finish! We believe in all day adventure!

January: 9am-5pm

February: 9am-6pm

March: 9am-7pm

April: 9am-7am

May-September: 9am-7pm

October: 9am-7pm

November: 9am-6pm

December: 9am-5pm